



FILED

11-04-14
04:59 PM

COMCAST POST-HEARING OPENING BRIEF

APPENDIX 6

**Assembly Committee on Utilities and Commerce, Representative on Assembly Bill No. 936
(1989-90 Reg. Sess.) as introduced April 17, 1989**

AB 936

Date of Hearing: April 17, 1989

ASSEMBLY COMMITTEE ON UTILITIES AND COMMERCE
Gwen Moore, Chair

AB 936 (Hughes) - As Introduced: February 27, 1989

SUBJECT

Telephone corporations: disclosure of unlisted access numbers.

DIGEST

Existing law prohibits telephone and telegraph corporations from disclosing certain information concerning residential subscribers without the subscriber's consent, except in specified instances.

Existing law does not specifically prohibit the disclosure of a telephone subscriber's unlisted access number.

This bill would specifically prohibit a telephone or telegraph corporation from disclosing a telephone subscriber's unlisted access number without his or her consent.

This bill would permit the disclosure of an unlisted telephone number when the subscriber specifically waives the protections afforded by this proposal in writing.

This bill would also permit disclosure to the following parties for specific purposes:

- 1) Collection agencies under the supervision of the commission to collect unpaid debts;
- 2) Emergency service agencies responding to a '911' call or other call communicating an imminent threat to life or property;
- 3) To a lawful process issued under state or federal law;
- 4) Telephone corporations providing service between service areas; and,
- 5) The Public Utilities Commission pursuant to its jurisdiction and control over telephone and telegraph corporations.

This bill would include disclosure of any unlisted access number of a telephone, telex, teletex, facsimile, computer modem, or any other code number assigned to a subscriber by a telephone or telegraph corporation and which the subscriber has requested the telephone corporation keep in confidence.

- continued -

AB 936
Page 1

FISCAL EFFECT

None.

COMMENTS

1) The customers of telephone and telegraph corporations who request that their number be unlisted, that is, that it not be published in the directory or available through information, and pay an additional charge for that privilege, have a reasonable expectation that the telephone or telegraph corporation not make that number available to other parties. At a recent hearing of the Assembly Utilities and Commerce Committee hearing, a representative from a local exchange company informed the committee that when it sells lists of its customers to other entities, it does not differentiate between customers.

2) The author has introduced this bill to give customers the privacy to which they are entitled. This bill serves as a complement to a package of bills relating to the perceived problems surrounding telemarketing calls and unsolicited facsimile transmission. The author contends that a subscriber that has requested an unlisted access number has expressed an unwillingness to receive unsolicited calls. This bill is an attempt to ensure that telephone and telegraph corporations do not play a role in disturbing customers who have previously indicated a desire to be left alone.

SUPPORT

None reported to the Committee.

OPPOSITION

None reported to the Committee.

Carolyn Veal
Phone No.: 445-4246
Date/Comm.: 4/7/89

AB 936
Page 2